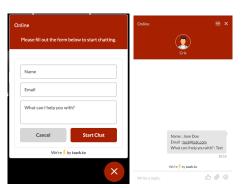


Option 1: Via Live Chat - Desktop



Img. 1 - Website

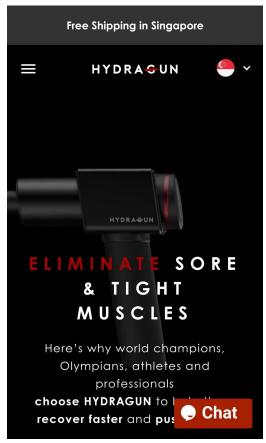
- 1. Go to www.hydragun.sg (Img. 1)
- Click on the chat icon located at the lower right of the screen (chat is available from Monday to Friday, 7am to 7pm Singapore time)



Img. 2 - Fill up form Img. 3 - Chat

- Enter your name, email, and issue ("Use my TeamSingapore Rewards Card") (Img. 2)
- 4. Start chat (Img. 3)
- 5. Click on upload file (paper clip icon)
- Attach photo/screenshot of Team Singapore
 Rewards Card
- Please wait for the discount code to be provided

Option 2: Via Live Chat - Mobile



Img. 4 - Live chat on mobile

Same steps as the Desktop version.

Option 4: Via WhatsApp

- 1. WhatsApp +6580119037
- Attach photo/screenshot of Team Singapore Rewards Card (paper clip icon)
- 3. The discount code will be texted to you by the next business day

Option 5: Via Email

- 1. Email support@hydragun.com
- Attach photo/screenshot of Team Singapore Rewards Card
- The discount code will be emailed to you by the next business day